

ANSA BANK ONLINE

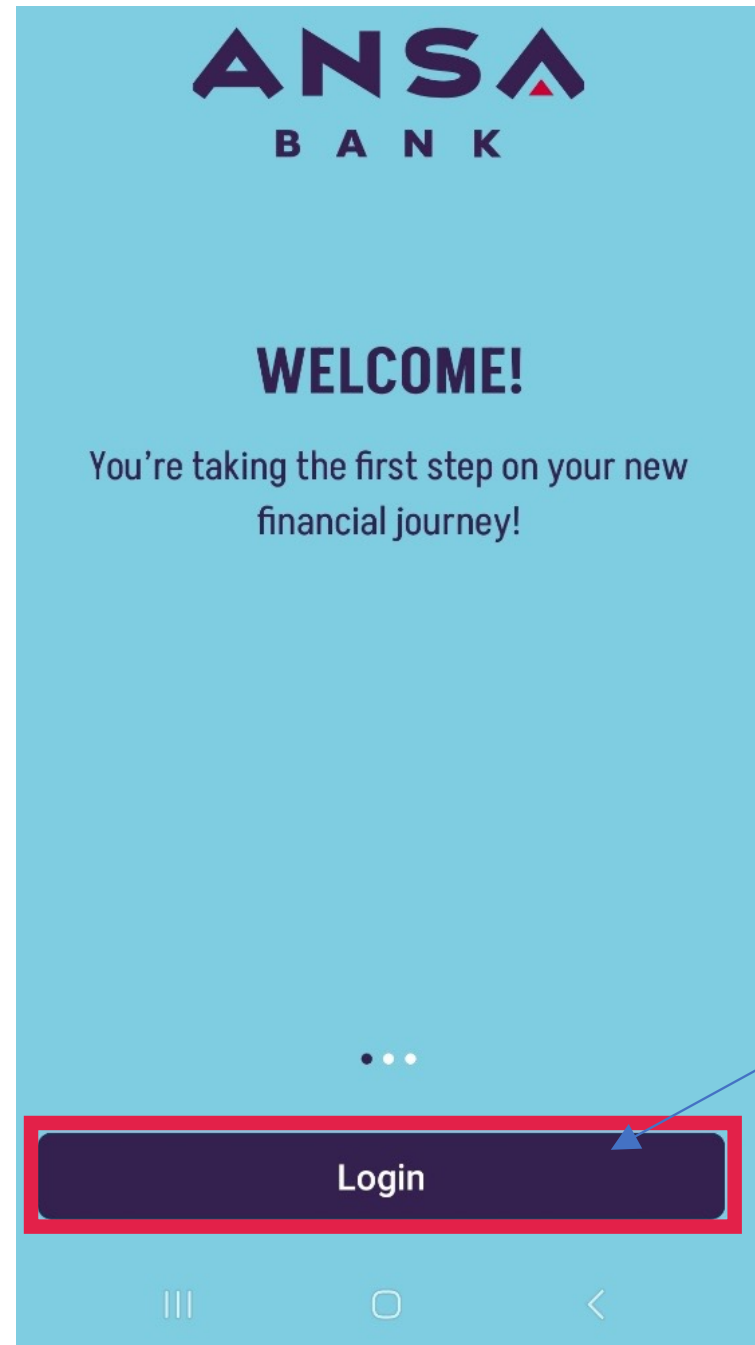
**Customer – Transfer to Another
Local Bank - Mobile**

► DOCUMENT OBJECTIVE

The objective of this document is to provide an overview for Customers conduct a transfer to another Local Bank Customer via ANSA Bank Mobile App.

Step 1

Log in to ANSA Bank Online with existing PIN



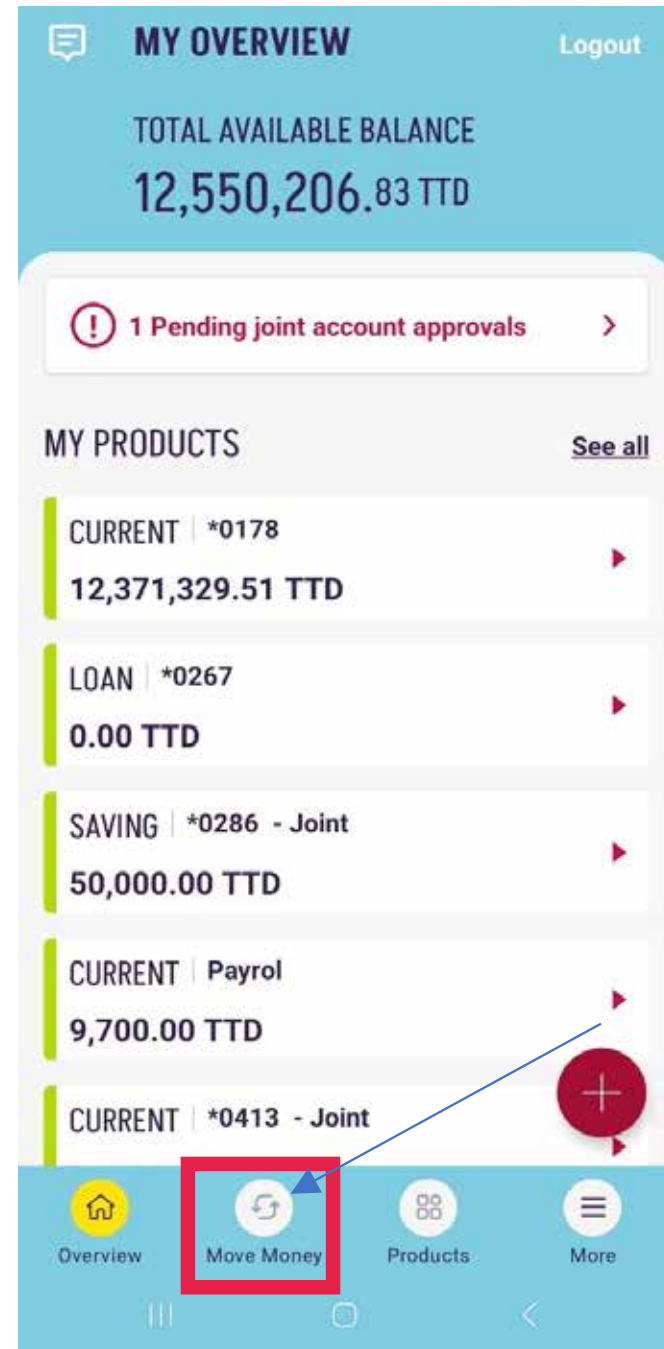
▶ Step 2

Enter your 4-digit '**PIN**'.

A mobile app login screen with a light blue background. At the top left is a back arrow. In the center is a lock icon and the word "LOGIN". Below this is a red rectangular box containing a dashed line, indicating where to enter the PIN. At the bottom is a numeric keypad with digits 1-9 and 0. Below the keypad is a link that says "Forgot PIN?". At the very bottom are three navigation icons: a menu icon, a home icon, and a back icon.

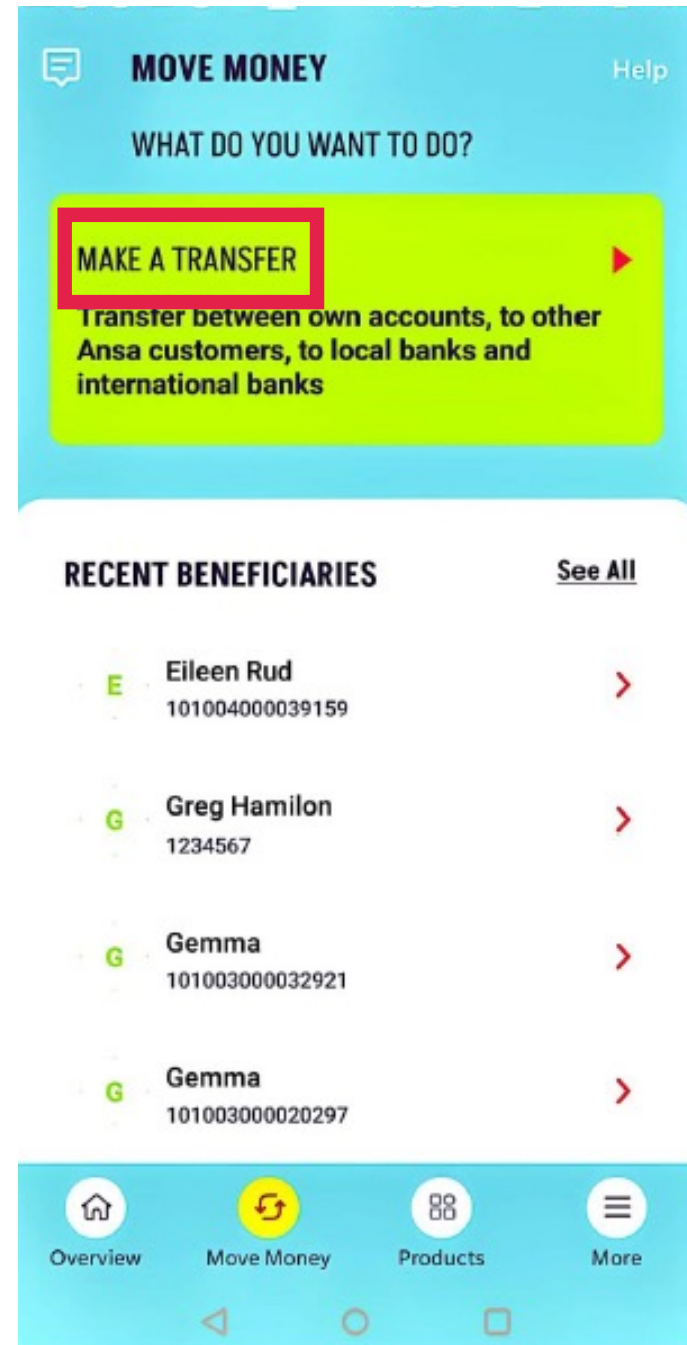
▶ Step 3

Select, 'Move Money'.



▶ Step 4

Select 'Make a Transfer'



▶ Step 5

Select 'Local Transfer'



← NEW TRANSACTION

What type of transfer do you want to make?



► Step 6

Select the account you would like to debit, using the radio button on the side of the account.

On completion select '**Next**'.

A screenshot of a mobile application interface for making a transfer. At the top, a red arrow points left, followed by the text "1/4 MAKE A TRANSFER" and an information icon. Below this is a progress bar and the text "LOCAL TRANSFER". The main heading is "From which account?". There is a search bar with a magnifying glass icon. Below the search bar, there is a list of accounts, each with a green vertical bar on the left, the account name, the account number, and the balance. The accounts are: "CURRENT ACCOUNT | *1709 - Joint" with a balance of "8,650.00 TTD", "SAVINGS ACCOUNT | *4953" with a balance of "60,350.00 TTD", "SAVINGS ACCOUNT | *4961 - Joint" with a balance of "8,000.00 TTD", "SAVINGS ACCOUNT | *5357" with a balance of "25,320,035.04 TTD", and "GUIDENT ACCOUNT | *8806". The radio button for the "SAVINGS ACCOUNT | *4953" is selected and highlighted with a red square. At the bottom, there are two buttons: "Cancel" and "Next". The "Next" button is highlighted with a red square and a blue arrow points to it from the right. The bottom of the screen shows a light blue navigation bar with three icons: a back arrow, a circle, and a square.

▶ Step 6

NOTE:

You may select from your list of saved beneficiaries or create a new beneficiary see sample below:

OR:



The image displays two screenshots from a mobile banking application. The left screenshot shows the "2/4 MAKE A TRANSFER" screen with a progress bar. Under the "LOCAL TRANSFER" section, the question "To which account?" is followed by two tabs: "Saved" (active) and "Once". Below the "Saved" tab, a red box highlights the "Select Beneficiary" button. Below this button is a text input field with the placeholder "Please insert" and a red arrow icon. At the bottom of the screen are "Cancel" and "Next" buttons. The right screenshot shows the "SELECT BENEFICIARY" screen, which has a search bar and a list of beneficiaries. A blue arrow points to the first beneficiary, "Greg Hamilon", whose name is preceded by a green circle containing a "G". Below the name is the account number "1234567" and a red arrow icon. Other beneficiaries listed are "KelC" and "KenD", each preceded by a green circle containing a "K". The bottom of the screen shows the same "Cancel" and "Next" buttons. The status bar at the top of the right screenshot shows the time as 1:53 and battery level at 78%.

► Step 7

Select '**Once**' if the beneficiary is not saved.

← 2/4 MAKE A TRANSFER ⓘ

LOCAL TRANSFER

To which account?

Saved

Once

Beneficiary name

Please insert

Beneficiary account

Please insert

Beneficiary address

Please insert

Bank Name

Please select >

Cancel

Next

► Step 8

Complete all the fields:

- **Beneficiary Name** – Name of the Customer whose account will be credited
- **Beneficiary Account** – Customer Account number to be credited
- **Beneficiary Address** – Optional
- **Bank Name** – Select the Bank name from the dropdown.

2/4 MAKE A TRANSFER

LOCAL TRANSFER

To which account?

Saved Once

Beneficiary account

Bank names

- CIBC First Caribbean International Bank (Trinidad & Tobago) Limited
- Citibank (Trinidad & Tobago) Limited
- First Citizens Bank Limited
- JMMB Bank (T&T) Limited
- RBC Royal Bank (Trinidad & Tobago) Limited
- Republic Bank Limited
- Scotiabank Trinidad and Tobago Limited

▶ Step 8

NOTE:

- The Bank code will default.
- If you wish to save this customer, check the Box '**Add this to my Beneficiaries**', select '**Next**'.

← 2/4 MAKE A TRANSFER

LOCAL TRANSFER

To which account?

Saved

Once

Beneficiary address

content

Bank Name

RBC Royal Bank (Trinidad & Tobago) Limit >

Bank code

01010003

☐ Add this to my beneficiaries

Cancel

Next

► Step 9

Enter the '**from description**' and the '**to description**' for the payment, for e.g., Rent.

← 3/4 MAKE A TRANSFER ⓘ

LOCAL TRANSFER

Complete the transfer details

From description

test

To description

test

Cancel Submit

> test | tested | testing ⓘ

q¹ w² e³ r⁴ t⁵ y⁶ u⁷ i⁸ o⁹ p⁰

a s d f g h j k l

⬆ z x c v b n m ⬆

?123 , 😊 . ✓

► Step 10

Enter the amount in the
'Amount' field.

► Step 11

Select **'Now'** if the transaction is to be processed immediately.

- **Now** - Transaction will be processed immediately.
- **Select Date** – If this is selected the entry will be processed on the date selected.
- **Recurring** – Similar to a standing Order, transaction will be processed at the set intervals and for the stated amount.



Once completed select **'Submit'**.

The screenshot shows the '3/4 MAKE A TRANSFER' screen in the ANSA BANK mobile app. At the top, there is a back arrow, the title '3/4 MAKE A TRANSFER', and an information icon. Below the title is a progress bar. The screen is titled 'LOCAL TRANSFER' and 'Complete the transfer details'. The 'Amount' field is highlighted with a red box and contains '20.00' with 'TTD' as the currency. The 'Execution date' section has three radio button options: 'Now' (selected and highlighted with a red box), 'Select date', and 'Recurring'. Below this are two text input fields: 'From description' containing 'test' and 'To description' containing 'test'. At the bottom, there are two buttons: 'Cancel' and 'Submit' (highlighted with a red box). The Android navigation bar is visible at the very bottom.

► Step 12

The following screen is seen for you to confirm the information.



 **4/4 MAKE A TRANSFER** 

LOCAL TRANSFER

Please confirm all the transfer details

Amount to be transferred
20.00 TTD

From Account
*4953

Beneficiary Name
Talent


Beneficiary Account
1234567


Beneficiary Address
content

Bank Name
RBC Royal Bank (Trinidad & Tobago) Limited

Branch Name

Cancel

 Confirm



► Step 13

The following screen is seen once the transaction is successful.

NOTE:

You can do the following by selecting the arrow next to any of the following:

- **View transaction details** – allows you to review details of the transaction completed.
- **View Transaction Status** – allows you to view the status of the transaction completed.
- **Export details** – allows you to export a PDF version of the transaction.

If completed click '**Done**' and your transaction is complete.

