

ANSA BANK ONLINE

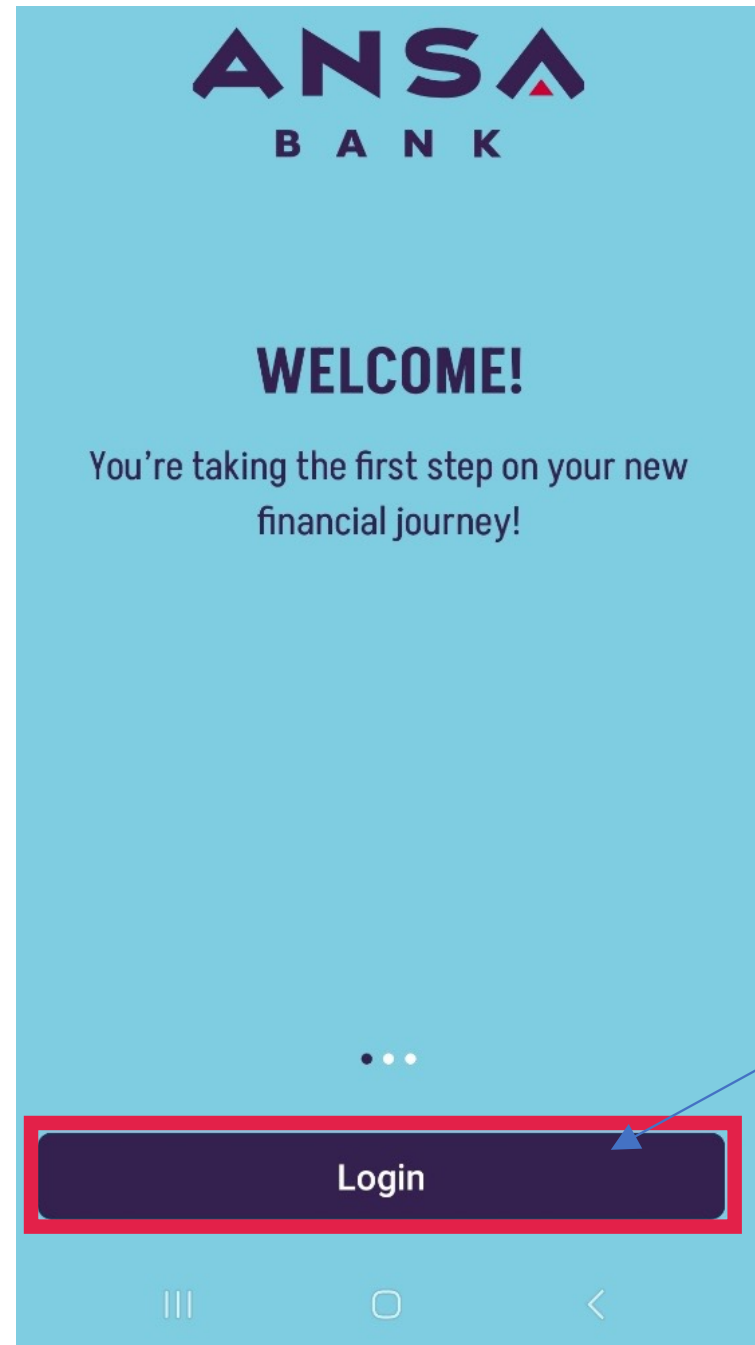
**Customer – Transfer to Another
ANSA Customer – Mobile**

► DOCUMENT OBJECTIVE

The objective of this document is to provide an overview for Customers conduct a transfer to another ANSA Customer via ANSA Bank Mobile App.

Step 1

Log into ANSA Bank App on your Phone, select '**Login**'.



▶ Step 2

Enter your 4-digit '**PIN**'.

←

LOGIN

— — — —

1 2 3

4 5 6

7 8 9

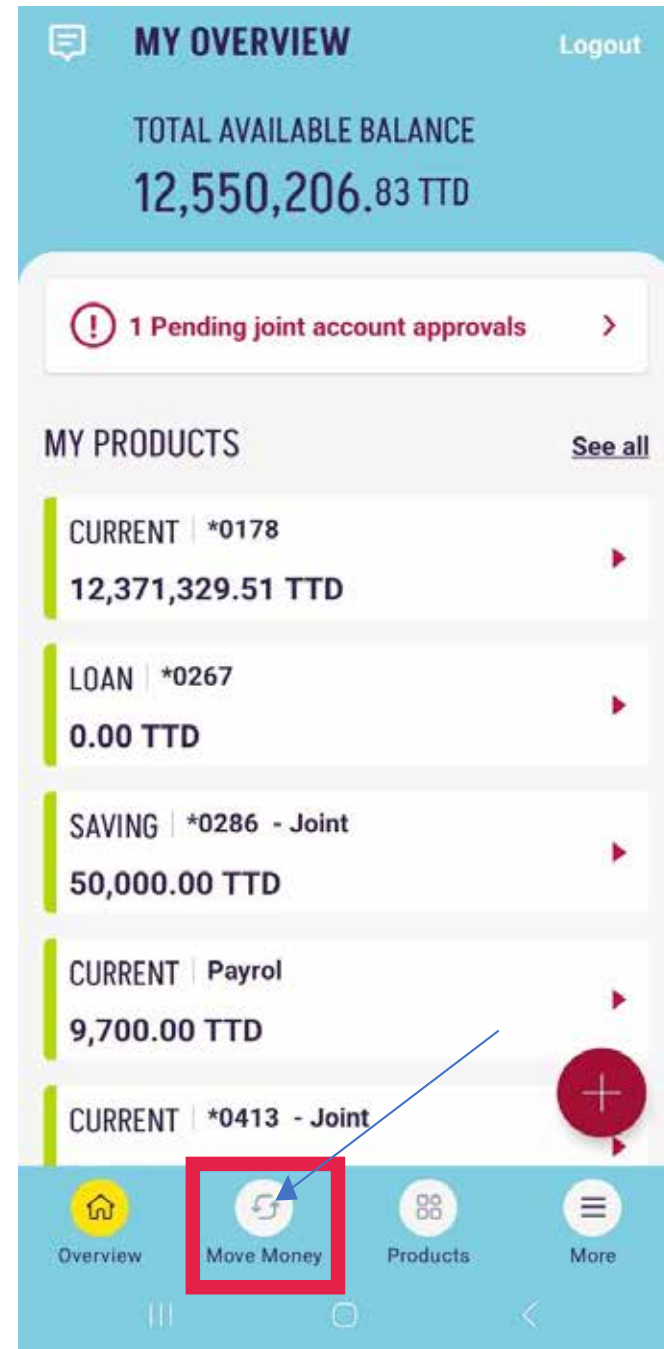
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Forgot PIN?

☰ ◯ <

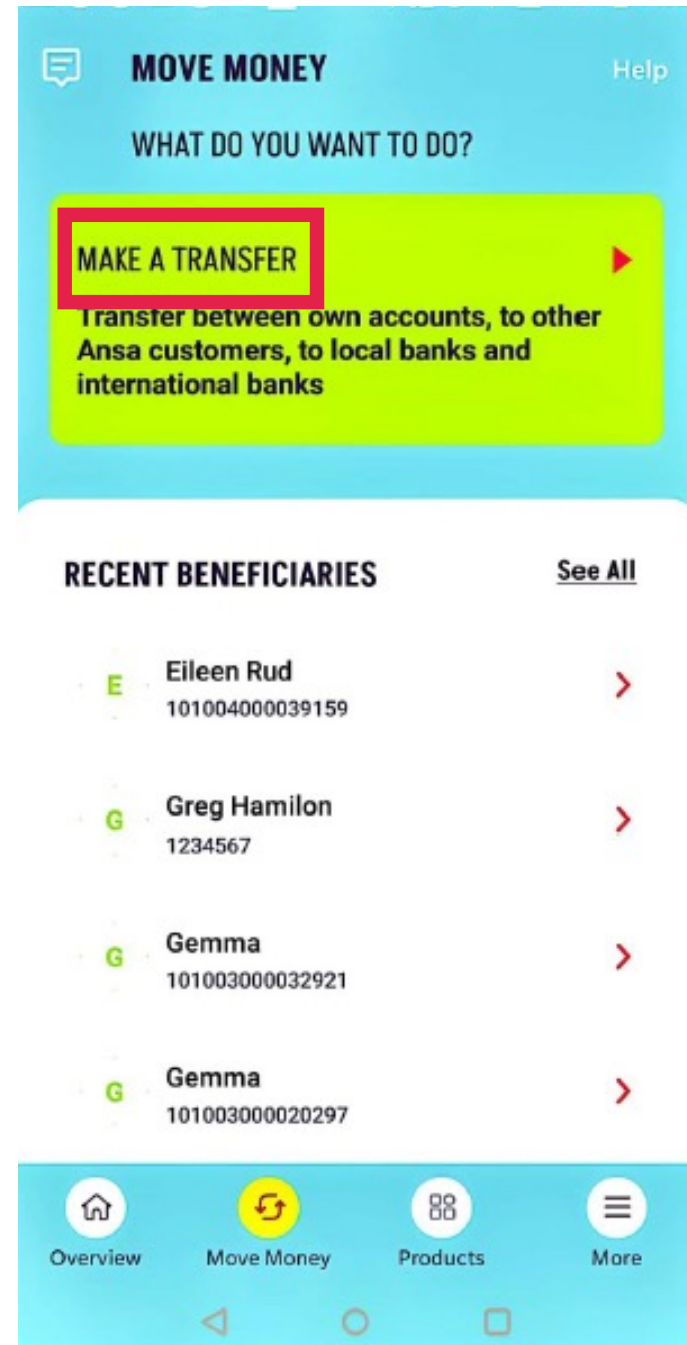
▶ Step 3

Select, '**Move Money**'.



► Step 4

Select 'Make a Transfer'.



► Step 5

Select 'Transfer to ANSA Customer'.



► Step 6

Select the account you would like to debit, using the radio button next to the account.

← 1/4 MAKE A TRANSFER ⓘ

TRANSFER TO ANSA CUSTOMERS

From which account?

🔍 Search

SAVINGS ACCOUNT | *0577 - Joint
10,060.00 TTD

SAVINGS ACCOUNT | Grace
619.30 USD

CURRENT ACCOUNT | *0588 - Joint
1,919,787.00 TTD

CURRENT ACCOUNT | *0178
12,371,434.51 TTD

SAVINGS ACCOUNT | *5407
8,660.78 TTD

○

○

○

○

○

Cancel

Next

▶ Step 7

See sample:

←

1/4 MAKE A TRANSFER

ⓘ

TRANSFER TO ANSA CUSTOMERS

From which account?

🔍 Search

019.50 USD

CURRENT ACCOUNT | *0588 - Joint
1,919,787.00 TTD

CURRENT ACCOUNT | *0178
12,371,434.51 TTD

SAVINGS ACCOUNT | *5407
8,660.78 TTD

CURRENT ACCOUNT | *4109
0.00 TTD

CURRENT ACCOUNT | *1700 - Joint

Cancel

Next

◀

○

◻

▶ Step 8

Select either **'Saved'** or **'Once'**.
Saved will display all existing Beneficiaries, Once is for first time Beneficiary not saved in your profile.

← 2/4 MAKE A TRANSFER ⓘ

TRANSFER TO ANSA CUSTOMERS

To which account?

Saved

Once

Select Beneficiary

Please insert >

Cancel

Next

► Step 9

Once saved is selected a list of existing beneficiaries is displayed, see first sample

► Step 10

Click the Red arrow to select that beneficiary, Beneficiary information is defaulted.

OR – Select Once for a new Beneficiary.

The image displays two screenshots from a mobile application interface for ANSA Bank. The left screenshot, titled "SELECT BENEFICIARY", shows a list of existing beneficiaries. Each entry includes a green circular icon with a letter, the beneficiary's name, and their account number. A red square with a white right-pointing arrow is positioned over the first beneficiary, Clinton, with a blue line pointing to the right screenshot. The right screenshot, titled "2/4 MAKE A TRANSFER", shows the "TRANSFER TO ANSA CUSTOMERS" screen. It has a progress bar and two tabs: "Saved" (selected) and "Once". Under the "Saved" tab, there is a "Select Beneficiary" dropdown menu with "Clinton" selected. Below this are fields for "Beneficiary account" (101002000040097), "Account Owner" (Nam*****049), and "Account Currency" (TTD). At the bottom are "Cancel" and "Next" buttons. The status bar at the top of both screens shows 93% battery and 1:54 time.

SELECT BENEFICIARY

Search

C Clinton
101002000040097

E Eileen Rud
101004000039159

G Gavin
101002000040286

G Gemma

2/4 MAKE A TRANSFER

TRANSFER TO ANSA CUSTOMERS

To which account?

Saved Once

Select Beneficiary

Clinton

Beneficiary account

101002000040097

Account Owner

Nam*****049

Account Currency

TTD

Cancel Next

► Step 11

Select '**Once**' and complete the following fields:

- **Beneficiary Account** – Account number to be credited.
- **Account Owner** – Full Name is scrambled, however can be discerned.
- **Account Currency** – These defaults.

NOTE:

Cross currency transaction will not be allowed (i.e. TTD to USD)

► Step 12

On completion select '**Next**'.

2/4 MAKE A TRANSFER

TRANSFER TO ANSA CUSTOMERS

To which account?

Saved **Once**

Beneficiary account

101002000050095

Account owner

YEU*****H00

Account Currency

TTD

☐ Add this to my beneficiaries

Cancel **Next**

► Step 13

Select '**Now**' if the transaction is to be processed immediately.

1. **Now** - Transaction will be processed immediately.
2. **Select Date** – If this is selected the entry will be processed on the date selected.
3. **Recurring** – Similar to a standing Order, transaction will be processed at the set intervals and for the stated amount.

3/4 MAKE A TRANSFER

TRANSFER TO ANSA CUSTOMERS

Complete the transfer details

Amount

Please insert TTD

Execution date

☒ Now

☐ Select date

☐ Recurring

From description

Please insert

Beneficiary description

Testing

Cancel Submit

► Step 14

NOTE:

Complete the following fields:

- **Amount** – value of the transaction
- **Execution date** – date on which you would like the transaction processes
(**Note:** transactions will not be processed on a weekend and public holiday).
- **From description** – The reason for the payment, e.g. Purchase gifts.
(**Note:** This field allows a maximum of 16 characters).
- **Beneficiary Description** – Reason for transaction to be displayed to beneficiary.
(**Note:** This field allows a maximum of 16 characters).

On completion select '**Submit**'.

← 3/4 MAKE A TRANSFER ⓘ

TRANSFER TO ANSA CUSTOMERS

Complete the transfer details

Amount

45.00 TTD

Execution date

☒ Now
☐ Select date
☐ Recurring

From description

car rental

Beneficiary description

car rental

Cancel Submit

► Step 15

After checking the information select '**Confirm**'.

← 4/4 MAKE A TRANSFER ⓘ

TRANSFER TO ANSA CUSTOMERS

Please confirm all the transfer details

Amount to be transferred
105.00 TTD

From Account
*0178

Beneficiary Name
Yeu

Beneficiary Account
101002000050095

Beneficiary Account Owner
YE*****RA*****

Beneficiary Account Currency
TTD

Execution Date
22/02/2022

Cancel Confirm

▶ Step 16

Enter the One Time Passcode (OTP) sent to your Phone, using your key pad.

ENTER OTP SENT TO YOUR PHONE (X)

Your password expires in:

55 seconds

1	2	3
4	5	6
7	8	9
	0	

► Step 17

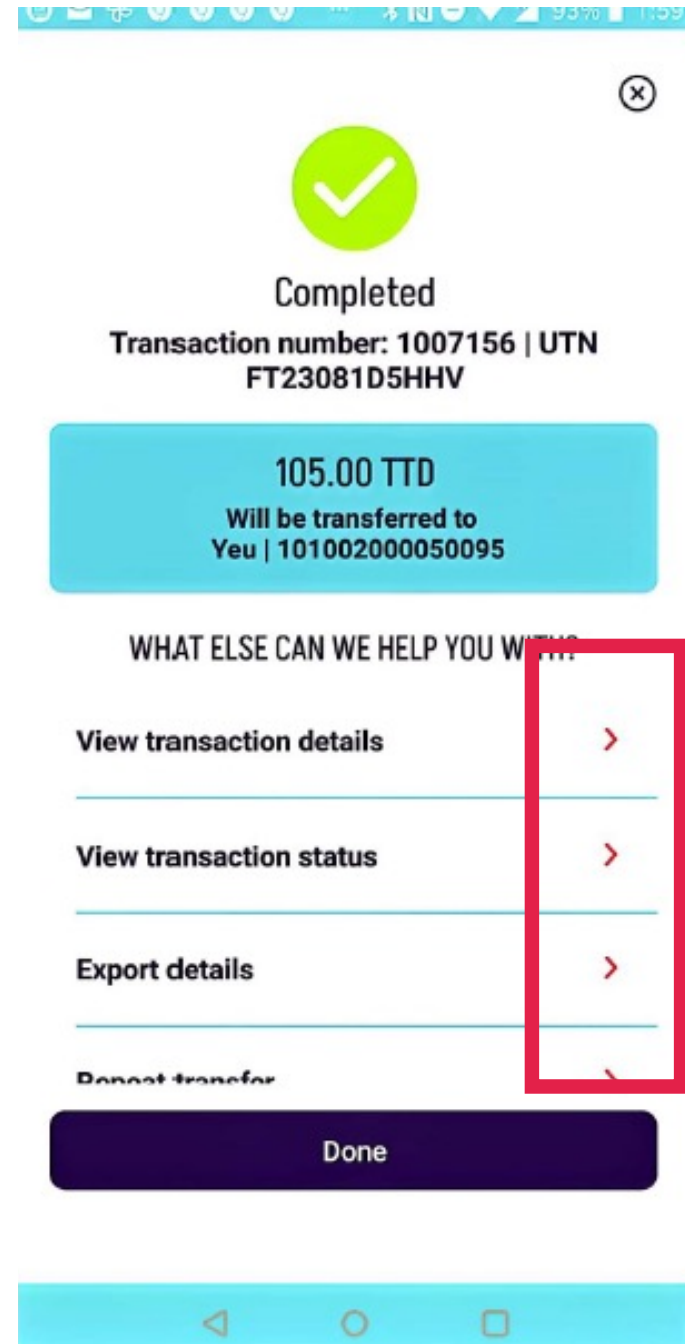
Once OTP is accurate, you will receive the following message.

NOTE:

You can do the following by selecting the arrow next to any of the following:

- **View transaction details** – allows you to review details of the transaction completed.
- **View Transaction Status** – allows you to view the status of the transaction completed.
- **Export details** – allows you to export a PDF version of the transaction.

Once completed select '**Submit**'.



▶ Step 18

The following screen is seen once the transaction is successful.

